

PRESS RELEASE

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AMERICAN AIRLINES BEGINS NEW SERVICE BETWEEN LONDON HEATHROW AND PHOENIX, ARIZONA

American adds ninth U.S. destination from London, in partnership with British Airways

The world's largest – and Heathrow's third biggest – airline, American Airlines, has launched new service between London Heathrow Airport (LHR) and Phoenix Sky Harbor International Airport (PHX). The new flight, operated on Boeing 777-200 aircraft, is American's ninth U.S. destination served from Heathrow and brings the airline to 21 peak daily departures.

In response to strong forward bookings, American has extended the new service to operate year-round. Phoenix offers warm weather, unique desert vistas, world-class golf and spa resorts, and is located in close proximity to the Grand Canyon, ensuring the new flight is already a popular choice with travellers.

American's morning departure from LHR to PHX complements the existing afternoon flight to Arizona's capital, operated by trans-Atlantic Joint Business partner British Airways.

"Our trans-Atlantic partnership with British Airways, now in its ninth year, continues to strengthen and provides new possibilities for both carriers and increased choice for our customers," said Rhett Workman, American's Managing Director of Heathrow. "Adding a second daily London to Phoenix flight and increasing it to year-round service, is the latest example of the opportunities created when two strong, world-class airlines come together."

Customers flying American to PHX in Flagship Business can enjoy lie-flat, aisleaccessible suites equipped with premium noise-canceling headphones, celebrity chefinspired menus, a stylish amenity kit designed by premium leather accessory company, This is Ground, featuring products by Allies of Skin, and bedding by sleep experts, Casper.

In Premium Economy, customers can relax in a leather seat with 38 inches of pitch, enjoy use of noise-reducing headphones, an enhanced food and beverage service, a personal amenity kit designed by STATE Bags, featuring skincare products from Baxter of California, and Casper sleep products. In Main Cabin, all customers can enjoy complimentary meals, beer and wine, personal inflight entertainment and high-speed international Wi-Fi is available in all cabins.

Once in PHX, American's hub offers connections to almost 90 onward destinations across the U.S., Canada, Mexico and Costa Rica.

This summer, American is also introducing a further eight new flights between Europe and the United States, all operated as part of the Atlantic Joint Business with British Airways, Iberia and Finnair:

- From Philadelphia International Airport (PHL): summer seasonal service to Edinburgh Airport (EDI), Scotland; Berlin-Tegel Airport (TXL),Germany, Bologna Guglielmo Marconi Airport (BLQ), Italy, and Dubrovnik Airport (DBV), Croatia
- From Dallas/ Fort Worth International Airport (DFW): Daily summer seasonal service to **Dublin Airport (DUB)**, Ireland, and **Munich Airport (MUC)**, Germany,
- From Chicago O'Hare International Airport (ORD): Daily summer seasonal service to Athens International Airport (ATH), Greece
- From Charlotte Douglas International Airport (CLT): Daily year-round service to MUC

About American Airlines Group

American Airlines and American Eagle offer an average of nearly 6,700 flights per day to nearly 350 destinations in more than 50 countries. American has hubs in Charlotte, Chicago, Dallas/Fort Worth, Los Angeles, Miami, New York, Philadelphia, Phoenix and Washington, D.C. American is a founding member of the **one**world[®] alliance, whose members serve more than 1,000 destinations with about 14,250 daily flights to over 150 countries. Shares of American Airlines Group Inc. trade on Nasdaq under the ticker symbol AAL. In 2015, its stock joined the S&P 500 index. Connect with American on Twitter @AmericanAir and at Facebook.com/AmericanAirlines.